Installing Signia App for TeleCare – iPhone

Step-by-step instruction for Bluetooth-enabled hearing aids

Using the Signia App with TeleCare requires:

1. Pairing your hearing aids to the iPhone

- To start pairing mode > open/close battery door or insert/remove hearing aids from charger
- Hearing aids will remain in pairing mode for ~3 minutes and need to be near phone

2. Pairing your hearing aids to the Signia App using a TeleCare code

Pairing Hearing Aids to iPhone:

- Activate Bluetooth: Tap on **Settings** icon > tap on **Bluetooth** > swipe right to turn **On**
- Return to **Settings** > scroll down & tap on **Accessibility** > scroll down & tap on **Hearing Devices** > tap on **xx hearing aids (Not Connected)** > accept pairing request for each hearing aid by tapping on **Pair** for each hearing aid

Pairing Hearing Aids to the Signia App using a TeleCare code:

- You will receive a text from your audiologist that includes a 6-digit connection code and a link to install the Signia App on your iPhone
- Tap on the link (http://signia.to/signia-app)
- Tap on the cloud to initiate the download (Apple ID password may be required)
- Tap on **Open**
- **Check** "I accept the terms and conditions and the privacy policy" and tap on **Accept**
- Select "Allow" for each permission request
- From the **Choose a connection option** screen > Select **TeleCare code** and **enter 6-digit TeleCare code** provided in the text > select **OK**
- Allow notifications > the hearing aids will automatically be recognized > Connection successful

You are now ready to use the Signia App as a remote control for your hearing aids.

Installing Signia App for TeleCare – Android

Step-by-step instruction for Bluetooth-enabled hearing aids

Pairing Hearing Aids to the Signia App using a TeleCare code:

- You will receive a text from your audiologist that includes a 6-digit connection code and a link to install the Signia App on your phone

- Tap on the link (http://signia.to/signia-app)

- Tap on **Install** to initiate the download (Google password may be required)

- Tap on **Open**

- **Check** "I accept the terms and conditions and the privacy policy" and tap on **Accept**

- From the **Choose a connection option** screen > Select **TeleCare code** and **enter 6-digit TeleCare code** provided in the text > select **OK**

- Select "Allow" for each permission request > open/close battery door or insert/remove hearing aids from charger to reboot your hearing aids

- To Connect hearing instruments > Select **Your hearing instruments** > allow permissions > Connection successful

You are now ready to use the Signia App as a remote control for your hearing aids.